

# Optician-On-Demand



## We're Here For You

Welcome to Complete Eye Safety's Optician-On-Demand where your employees communicate one-on-one, in real time, with a trained Occupational Optician in the comfort and convenience of their workplace. Rx Safety Eyewear fittings, anytime during the work day!

### Schedule & Connect

1. Contact your Optician to schedule your Optician-On-Demand session. We suggest scheduling 5-10 minutes per employee.
2. Your Optician will give you instructions on how to connect when it's time for your session using **Google Duo or Zoom**. These programs are free and allow video calling between smartphones and/or computers.

### Prepare Your Employees

1. Employees need to bring a copy of their current prescription to their Optician-On-Demand session, a paper copy is best. Our Optician will need to take a screen shot of their Rx.
2. Frame samples should be available during the session with our Optician. Employees should try on frames from our kit and choose 2-3 that are comfortable and compliant with their job function. The Optician will want to ensure the frame and fitting are correct for the employee's individual needs as well as the compliance needs of the company.
3. Please have the PD rulers that were included in your frame kit ready for use in the session. We will need to use these if a PD measurement is not indicated on the employee's Rx.

### During & After The Session

Our Optician will take orders from each of your employees making note of any adjustments that should be made to the frame in our safety lab before delivery. Orders are then sent to our safety lab for processing. Orders typically take 7-10 working days. Glasses are shipped to your facility when complete.

By capturing the image of the employee wearing their frames, we are able to take accurate measurements and make any necessary frame adjustments prior to shipping. Unlike other services, the employee is not required to go back to their eye doctor for an adjustment. This is convenient and time-saving, and provides the employee with the best fit possible.

### Payment

If your program requires an amount due from employees our Optician can take a payment with a credit card during the session.



**CompleteEyeSafety™**  
Your Eye Safety Is Our Vision

[www.completeeyesafety.com](http://www.completeeyesafety.com)



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